### Ronald D. Coleman Member Mandelbaum Salsburg PC



Ron Coleman is Chairman of the Firm's Intellectual Property and Brand Management Practice Group and a member of its Commercial and Corporate Litigation Practice Groups. He is a commercial litigator focusing on torts of competition who has established an international reputation relating to the use and abuse of intellectual property as a tool of competition and free speech. Ron is best known as the lead lawyer for band leader Simon Tam in his successful appeal of the U.S. Patent and Trademark Office's refusal to register the trademark THE SLANTS on First Amendment grounds.

Ron's pioneering blog, LIKELIHOOD OF CONFUSION®, has been online since 2005, and has established Ron as one of trademark law's most influential voices. He has also been recognized for his pioneering use of social media in his legal role.

# Jessica L. Copeland Member Bond Schoeneck & King PLLC



Jessica advises her clients in all aspects of business counsel and disputes, with a particular focus on data privacy, cybersecurity and intellectual property. Jessica is co-chair of the firm's cybersecurity and data privacy practice.

Jessica's broad experience includes advising clients on data privacy compliance, incident response strategies, and breach notification requirements. She also has experience handling the transactional aspects of intellectual property, including drafting and negotiating licenses, preparing and prosecuting trademark

applications, preparing opinions, and conducting due diligence investigations.

Particular to her IP litigation experience, Jessica's practice includes protecting patents and trademarks in federal and appellate courts and before the International Trade Commission for clients in industries such as medical and mechanical devices, computer software and hardware, pharmaceuticals, telecommunications, and e-commerce technologies. Jessica's experience in appellate work includes argument before the Federal Circuit.

Jessica is a veteran commercial litigator with extensive trial and appellate advocacy experience, in both state and federal court. Prior to joining Bond, Jessica practiced in the New York City office of a prominent intellectual property law firm, Morgan & Finnegan, LLP, (acquired by Locke Lord), and she was a judicial intern for Judge Leonard D. Wexler in the U.S. District Court for the Eastern District of New York.

Jessica is a member of the Federal Court Mediation Panel for the Western District of the United States District Court.

# Ira J. Levy Partner Goodwin Procter LLP



Ira Levy is a senior partner in Goodwin's Litigation Department and a member of its Intellectual Property practice. He is recognized globally for his cross-disciplinary expertise, successfully first-chairing patent, trademark, copyright, false advertising, IP licensing, and related matters for a wide array of industries and in a variety of technical disciplines. Mr. Levy is fluent across many product categories and technical disciplines, and has extensive experience with disputes involving biotechnology, electrochemistry, and pharmaceuticals; electronics, computers and telecommunications; mechanical

devices; industrial and consumer products; and the Internet, new media and e-commerce.

Mr. Levy has handled as first chair numerous bench and jury trials in federal and state courts nationwide. He also has significant experience practicing before the U.S. Court of Appeals for the Federal Circuit, the U.S. Patent and Trademark Office's Trademark Trial and Appeal Board, Patent Trial and Appeal Board, and the U.S. Supreme Court. In addition to his litigation work, Mr. Levy works closely with the firm's Business Law Practice counseling clients on general corporate matters involving intellectual property and the Internet, as well as transactional due diligence, and other licensing issues.



# - Lawyers Behaving Badly - Lawyers and Social Media - Rules and Regulations - Bar Association Guidance - Final Thoughts





# Lawyer calls client an 'idiot and a terrible criminal' on Facebook

BY DEBRA CASSENS WEISS

POSTED NOVEMBER 5, 2018, 1:48 PM CST

"[expletive] idiot and a terrible criminal"

"He needed to shut his mouth because he was the dumbest person in the conversation by 100 times"

"You wonder why we need jails huh?"

# **Defense – only viewable by friends**

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# Meet Ashley Ann Krapacs ASHLEYANN KRAPACS, PLLC

LEGAL ETHICS

# Florida Bar asks for emergency suspension of lawyer for social media 'attack of massive and continuous proportions'

BY DEBRA CASSENS WEISS

FEBRUARY 27, 2019, 11:40 AM CST

Moved to Florida and initiated a petition for a domestic violence injunction against former boyfriend

Dropped the case --- and began a social media blitz on Facebook, Instagram, LinkedIn and YouTube

Called former boyfriend's attorney – "old white male attorney" and a "bully attorney" Claimed he "flat-out LIED" and the judge "didn't bat an eye"

Accused the judge of being a member of the "Old Boys Club"

Called opposing counsel "a moron and a sexist and a bully"

Called opposing lawyer's lawyer "a backstabbing traitor" for representing "misogynist pigs, misogynist bullies"

6

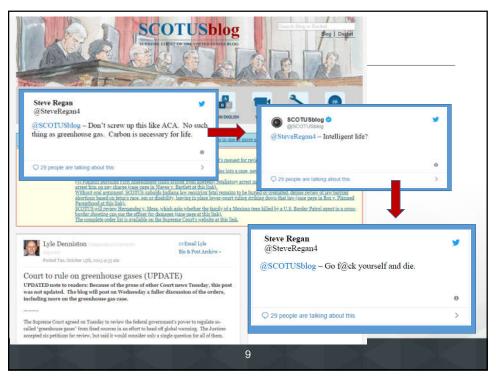
when opposing counsel tries to use the same exact trick you saw in your last case



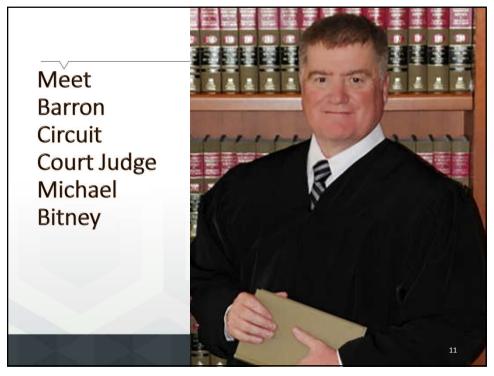
O U V

Called her a "door lawyer...which is basically a lawyer who takes anything that walks in the door in any area of law." • "Ya'll, I just can't with this diva. SIMPLY CANNOT! Nisha Bacchus clearly isn't a fan of my social media. Today, she tells my attorney that she's going to sue me for my recent posts about her. Apparently, she's gone through all the contents of her Bag of Tricks to Mindf\*ck Sexual Assault Survivors...She and her client, Russell J. Williams of Williams Hillal Wigand Grande law firm, even threatened to use personal connections in the state's attorneys office to have me arrested...This lady if OUT OF CONTROL. Nothing but an evil bully. Bring it, diva...."









NEWS

# Child custody case reassigned after judge accepted woman's Facebook friend request

By Associated Press

February 20, 2019 | 2:19pm

"A reasonable person could believe Carroll sent the 'friend' request in an attempt to influence Judge Bitney's decision. And because the other party had no opportunity to respond to this attempt or to review how Carroll and Judge Bitney interacted through their Facebook friendship, a reasonable person could believe that Carroll did exert, either directly or indirectly, some influence"

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On Petition for Writ of Certiorari to the	No	
V.  UNITED STATES,  Respondent.  On Petition for Writ of Certiorari to the		
v. UNITED STATES,  Respondent.  On Petition for Writ of Certiorari to the	SIERRA PACIFIC INDUS	TRIES, INC., et al.,
UNITED STATES,  Respondent.  On Petition for Writ of Certiorari to the		Petitioners,
Respondent. On Petition for Writ of Certiorari to the	v.	
On Petition for Writ of Certiorari to the	UNITED ST	ATES,
		Respondent.
United States Court of Appeals for the Ninth Circuit	United States Cou	irt of Appeals

2. Whether a district court judge's impartiality might reasonably be questioned, thereby requiring recusal under 28 U.S.C. §455(a), when he not only follows the prosecution on social media, but also, just hours after denying relief to the opposing party, "tweets" a headline and link to a news article concerning the proceedings pending before him.

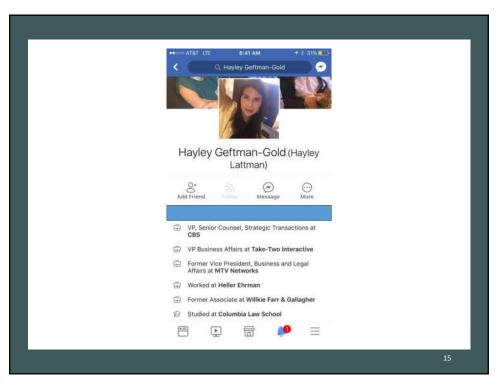
Should a judge be recused for tweeting about his or her own judicial rulings?

In a case involving sensitive allegations of prosecutorial misconduct, should a judge be "following" the prosecutors on social media?

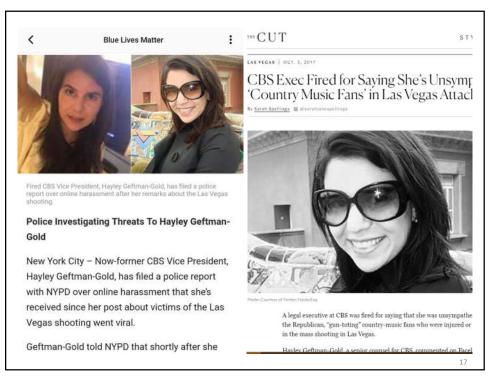
Even if not reflecting actual partiality, do the above actions reflect an appearance of impropriety?

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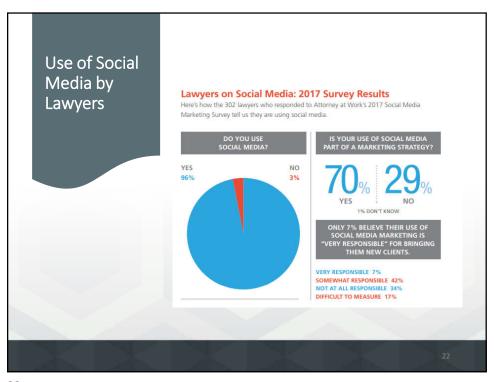
















### **NYSBA Social Media Ethics Guidelines**

### 1. <u>ATTORNEY COMPETENCE</u>

Guideline No. 1.A: Attorneys' Social Media Competence

A lawyer has a duty to understand the benefits, risks and ethical implications associated with social media, including its use for communication, advertising and research and investigation.

NYRPC 1.1(a) and (b).

"Maintaining this level of understanding is a serious challenge that lawyers need to appreciate and cannot take lightly"

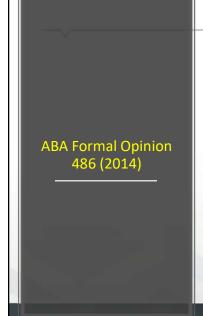
Is it ethically acceptable for a lawyer to "accept" the terms and conditions of a social media site used in connection with the lawyer's practice without actually scrolling through and reading those terms first?

- A. Yes it's fine
- B. No, a lawyer must read and be aware of the functionality and privacy settings of each social media site. Further, a lawyer is ethically obligated to be aware of any changes to privacy and other settings, by reading all notices of changes for each site.

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As indicated by [ABA Rule of Professional Conduct] Rule 1.1, Comment 8, it is important for a lawyer to be current with technology. While many people simply click their agreement to the terms and conditions for use of an [electronic social media] network, a lawyer who uses an [electronic social media] network in his practice should review the terms and conditions, including privacy features – which change frequently – prior to using such a network."

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### DC Bar Ethics Opinion 370 - March 12, 2018

"...this Committee concludes that a lawyer who chooses to maintain a <u>presence</u> on social media, <u>for personal or professional</u> reasons, must take <u>affirmative steps to remain competent</u> regarding the technology being used and to ensure compliance with the applicable Rules of Professional Conduct.

The world of social media is a nascent area that continues to change as new technology is introduced into the marketplace. Best practices and ethical guidelines will, as a result, continue to evolve to keep pace with such developments."





### In re McCool - Louisiana 2015

- Attorney Joyce McCool represented her friend Raven Skye Boyd Maurer in a bitter custody dispute
  - Included were allegations of sexual abuse by the father
- McCool also represented Ms. Maurer's new husband in attempting to adopt the children
- · Generally unsuccessful in both actions
- Attorney decided to wage "digital war" against the judges in the two cases
- Change.org petitions; blog postings urging people to contact the judges to have them "do their jobs"

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### In re McCool - Louisiana 2015

- McCool went all out on Twitter
  - "Shouldn't judges base decisions about kids on evidence?,"
  - "Think u can convince a judge to look at it? Sign this petition,"
  - "Judges are supposed to know shit about ... the law ... aren't they. And like evidence and shit? Due process?"
- · McCool clearly intended to sway voters in a judicial election state

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### In re McCool - Louisiana 2015

- · Court was not impressed by behavior
  - Respondent's online posting and twitter feeds are littered with misrepresentations and outright false statements. Although she claims they were not made intentionally, respondent even concedes to the misrepresentations. Moreover, even after learning of the "mistakes" through her own review of the underlying records, respondent made no attempt to remedy them, but merely took the position they were her client's subjective view of the proceedings, raising the level of her continuous posting and twitter conduct from a simple mischaracterization into a knowing and arguably intentional dissemination of false information. This is particularly true regarding the judges' "refusal" to "hear," "view," or "admit" evidence, namely the audio recordings, which were never offered into evidence at any proceeding before either Judge Gambrell or Judge Amacker.

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### In re McCool - Louisiana 2015

- I suggest you read the opinion if you want to appreciate the depth of the "wrongness" here
- Court spent a lot of time focusing on how the use of social media made this worse
- · In an interview with ABA Magazine, McCool said
  - "At the center of this disciplinary action is a mother who was deprived of justice and two children who were not protected because the judges refused to abide by the law....I, as this mother's attorney, was willing to stand up to two judges who ignored the law. ... I thought that was what our oath demanded of us and it is why I became an attorney.
  - "I have no interest in practicing law in a profession that demands absolute deference to an individual, rather than the law."

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### Chase v. Loisel - Judges Behaving Badly

- · Chase v. Loisel
- Jan 24, 2014
- · Matrimonial case
- Prior to final judgment Judge reached out to friend wife on Facebook
- · Wife did not accept request

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### Chase v. Loisel - Judges Behaving Badly

- · Judge attributed most of marital debt to wife
- Judge gave husband disproportionately excessive alimony award
- Wife filed a request to disqualify the Judge arguing that the Judge retaliated against her not accepting the "friend" request

It seems clear that a judge's ex parte communication with a party presents a legally sufficient claim for disqualification, particularly in the case where the party's failure to respond to a Facebook "friend" request creates a reasonable fear of offending the solicitor. The "friend" request placed the litigant between the proverbial rock and a hard place: either engage in improper ex parte communications with the judge presiding over the case or risk offending the judge by not accepting the "friend" request.

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# Chase v. Loisel - Judges Behaving Badly Court distinguished cases that disqualified judges for "friending" attorneys "The word 'friend' on face book is a word of art. A number of words of phrases could more aptly describe the concept, including acquaintance and, sometimes, virtual stranger." The Judge was disqualified because the ex parte contact was prohibited, and gave rise to a concern about the judges neutrality



### Lawyer begins 60-day suspension for hijacking former firm's email account, derogatory Facebook post

BY DEBRA CASSENS WEISS

POSTED OCTOBER 23, 2018, 7:45 AM CDT









Francois Poirier/Shutterstock.com

A Florida lawyer began a 60-day suspension over the weekend for a campaign of retaliation against the owner of the law firm that fired him.

The Florida Supreme Court ordered the suspension of Jacksonville lawyer Paul H. Green Jr. last month, to take effect in 30 days. Green also will have to contact Florida Lawyers Assistance for an evaluation. The Florida Record and the Miami Herald have coverage.

According to a summary by the Florida Bar, Green was accused of hijacking his firm's email after his firing, posting derogatory comments on Facebook about the lawyer who fired him, and communicating inappropriately with a client.

The Florida Supreme Court based the suspension on the uncontested report of a referee.

According to the referee's report, Green was fired from Parker & Green after he allegedly used the firm credit card for personal matters, took unauthorized draws from the firm, missed work and took vacation without discussing them with the owner of the firm, made political

comments on the firm's Facebook page, and wrote a derogatory text message about his wife's lawyer during his divorce. The text read: "Tell Dana Price I hope she dies of dirty Jew AIDS."

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### Lawyer censured for texting nonpaying client

BY DEBRA CASSENS WEISS

POSTED NOVEMBER 6, 2018, 7:30 AM CST









Image from Shutterstock.

A New Jersey lawyer has been censured for telling a nonpaying client he wouldn't prepare for his impending trial if he didn't pay his legal bills and he should

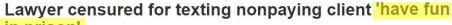
The New Jersey Supreme Court censured lawyer Logan Terry in a Nov. 1 order, the Legal Profession Blog reports. The court accepted the recommendation of the Disciplinary Review Board, which described the case in a June 8 decision.

Terry had twice asked a judge to allow him to withdraw from the representation and was turned down both times.

Terry's client was accused of sexual assaults on four minors under age 13. He faced a potential sentence of more than 200 years in prison. Just days before the scheduled trial date in June 2016,

Terry told the client that he couldn't prepare an adequate defense unless his legal fees were paid.

In a text, Terry told the client he wouldn't prepare in the weekend before the trial without getting paid first. Then he wrote, in all capital letters



in prison'

BY DEBRA CASSENS WEISS

POSTED NOVEMBER 6, 2018, 7:30 AM CST





Image from Shutterstock.

A New Jersey lawyer has been censured for telling a nonpaying client he wouldn't prepare for his impending trial if he didn't pay his legal bills and he should "have fun in prison.

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42

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### **Judges Behaving Badly**

COMMONWEALTH OF KENTUCKY **IUDICIAL CONDUCT COMMISSION** 

IN RE THE MATTER OF:

SANDRA L. MCLAUGHLIN, DISTRICT COURT JUDGE 30TH JUDICIAL CIRCUIT

### AGREED ORDER PUBLIC REPRIMAND

Sandra L. McLaughlin is a District Court Judge for Kentucky's 30th Judicial Circuit consisting of Jefferson County. Judge McLaughlin has waived formal proceedings and has agreed to this disposition.

The Commission received information during a preliminary investigation that Judge McLaughlin maintains a social media account on Facebook which is entitled "Judge Sandra McLaughlin." On August 3, 2017, Judge McLaughlin shared a news story on this account regarding Jefferson District Court Case No. 17-F-009237, with the comment: "This murder suspect was RELEASED FROM JAIL just hours after killing a man and confessing to police."

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### **Think Before Blogging**

### "Judge Clueless"

According to the <u>complaint</u> by officials of the state's <u>legal disciplinary body</u>, Ms. Peshek wrote posts to her blog in 2007 and 2008 that referred to one jurist as "Judge Clueless" and thinly veiled the identities of clients and confidential details of a case, including statements like, "This stupid kid is taking the rap for his drug-dealing dirtbag of an older brother because the's no snitch.'"

Another client testified that she was drug free and received a light sentence with just five days' jail time, and then complained to Ms. Peshek that she was using methadone and could not go five days without it. Ms. Peshek wrote that her reaction was, "Huh? You want to go back and tell the judge that you lied to him, you lied to the presentence investigator, you lied to me?"

The complaint, first noted by the <u>Legal Profession Blog</u>, said that not only did Ms. Peshek seem to reveal confidential information about a case, but that her actions might also constitute "assisting a criminal or fraudulent act."

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## 45-day suspension, loss of job, and \$14k in fees

**Severe Consequences** 

Frank R. Wilson, a lawyer in San Diego, caused a criminal conviction to be set aside and sent back to a lower court because of his blog postings as a juror. According to a decision published recently in the <u>California Law Journal</u> and picked up by the <u>Legal Profession Blog</u>, Mr. Wilson, while serving on a jury in 2006, posted details of the case on his blog. Any juror who blogs about the details of a trial risks trouble and even civil contempt charges. But lawyers like Mr. Wilson also face professional penalties that can threaten their livelihood.

Mr. Wilson received a 45-day suspension, paid \$14,000 in legal fees and lost his job. He said that warnings not to discuss the case did not ban blogging; the bar disagreed. Mr. Wilson also had not disclosed during jury selection that he was a lawyer. In an interview, Mr. Wilson said he had not been working as a lawyer at the time and had only been asked his occupation.

### In-House Lawyer/Blogger Opens Company to Suit

- The "Troll Tracker" was a popular blogger about patent litigation, focusing on non-practicing entity cases
- Troll Tracker accused two Texas attorneys, by name, of altering dates on documents, a potential felony
- Troll Tracker also wrote "If you shoot and kill Ray Niro tonight, I would consider it a justifiable killing"
- Cisco was not aware that the Troll Tracker was their in-house patent counsel
- Lawyers accused of altering documents sued Cisco and in-house lawyer for defamation

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### **Assistant AG Fired for Blogging and Harassment**

- Assistant AG fired after creating a blog that accused a University of Michigan student of having a "radical homosexual agenda" and being "Satan's representative"
- Also posted harassing messages on the student's Facebook page
- Fired for conduct "unbecoming a state employee"
- Ordered to pay \$4.5 million in a civil suit





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### **Associate Blogging While On DA Internship**

### **Called Out By Judge and Ultimately Left Firm**

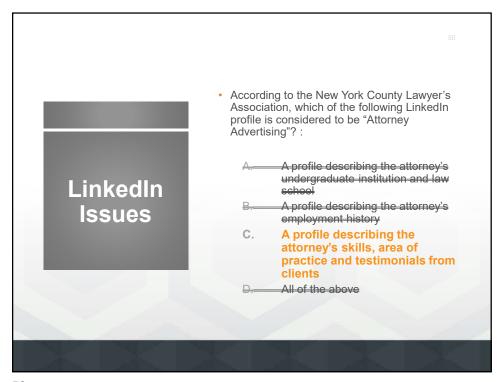
- Keker and Van Nest had an exchange program with the San Francisco DA's office
- Extern was reprimanded by the judge presiding over a misdemeanor case he was handling
- · According to the ruling, the attorney, in a blog
  - called his opposing counsel "chicken" when she asked for a continuance
  - directly alluded to her with some posting titles obscene enough that the judge did not repeat them
  - mentioned a prior conviction that had not yet been deemed admissible at trial
- The judge called the attorney's behavior "juvenile, obnoxious and unprofessional"

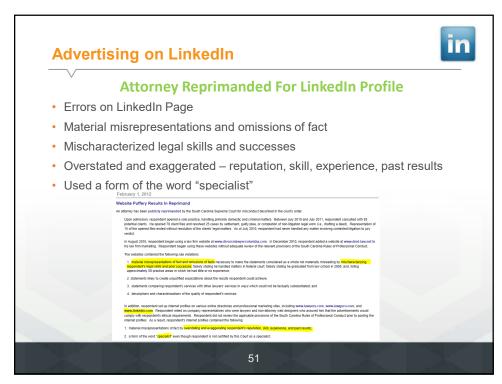
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- According to the New York County Lawyer's Association, which of the following LinkedIn profile is considered to be "Attorney Advertising"?:
  - A profile describing the attorney's undergraduate institution and law school
  - B. A profile describing the attorney's employment history
  - C. A profile describing the attorney's skills, area of practice and testimonials from clients
  - D. All of the above





### **Revealing Client Confidential Information on Consumer Review Websites**

Attorney reprimanded for responding to negative reviews from a client on a professional services consumer review website

> **Ethics Tip of the Month** Brought to you by ABA ETHICSearch April, 2013

In a different factual setting, a Georgia lawyer became upset when clients posted criticism and negative comments on websites that gather consumer reviews on service professionals. This lawyer, who was also having some stressful personal issues, fought back on her own social media pages, giving her side of the story and in the process revealing the clients' personal and confidential information. The Georgia Supreme Court stating that the preservation of client confidences "is a fundamental principle in the client-lawyer relationship" rejected the lawyer's request for a voluntary reprimand. It also found that there was insufficient factual information about what the lawver had disclosed and what if any resultant harm there was to the client and remanded the matter for further proceedings. See, In The Matter Of Margrett A. Skinner, Supreme Court of Georgia S13Y0105 March 18, 2013.

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### **Facebook Photo Causes Mistrial**

# The Hiami Herald (1) Posted on Thu, Sep. 13, 2012

### Lawyer's Facebook photo causes mistrial in Miami-Dade murder case

By DAVID OVALLE

A Miami-Dade judge declared a mistrial in a murder case Wednesday after a defense lawyer posted a photo of her client's leopard-print underwear on Facebook.

The defendant: Fermin Recalde, accused of stabbing his girlfriend to death in Hialeah in

Recalde's family brought him a bag of fresh clothes to wear during trial. When Miami-Dade corrections officers lifted up the pieces for a routine inspection, Recalde's public defen Anya Cintron Stern snapped a photo of Recalde's briefs with her cellphone, witnesses

While on a break, the 31-year-old lawyer posted the photo on her personal Facebook page with a caption suggesting the client's family believed the underwear was "proper attire for trial."

Although her Facebook page is private and can only be viewed by her friends, somebody who saw the posting notified Miami-Dade Judge Leon Firtel, who declared a mistrial.

immediately fired, according to Miami-Dade Public Defender Carlos Martinez, whose office represents clients who cannot afford a private attorney.

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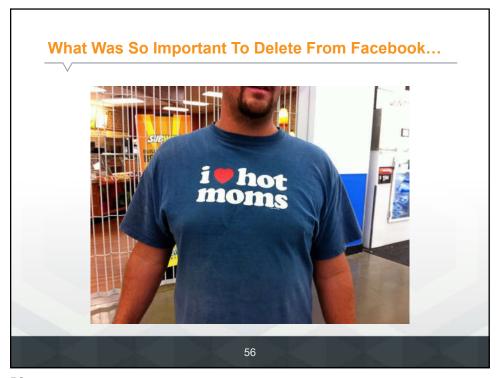
## Spoliation of Social Networking Data

- · Litigation Holds
  - Lester v. Allied Concrete. (S.D. Ohio)
    - Attorney sanctioned \$522,000 for instructing client to remove pictures from Facebook
    - Client sanctioned \$180,000 for obeying the instruction
  - Rule 3.4: A lawyer shall not:
    - Suppress any evidence that the lawyer or the client has a legal obligation to reveal or produce
    - Conceal or knowingly fail to disclose that which the lawyer is required by law to reveal

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## Spoliation of Social Networking Data

- Spoliation
  - Lester v. Allied Concrete (January 2013)
    - Nearly \$10,000,000 wrongful death verdict
    - Accusation that lawyer conspired with client to
      - Intentionally destroy evidence related to Facebook account
      - Provide false testimony related to
        - Facebook account
        - Prior use of antidepressants
        - Medical history
        - Spoliation of evidence
    - Lower court ordered remittitur but was reversed by appeals court
    - Lawyer fined more than \$500,000 for his actions



### **Friending The Judge**

### Request For Adjournment Denied - Job Impact

Of course, some lawyers' online problems are the same as everyone else's, like getting caught in a fib. Judge <u>Susan Criss</u> of the Texas District Court in Galveston recalled in an interview a young lawyer who requested a trial delay because of a death in the family. The judge granted the delay, but checked the lawyer's Facebook page.

"There was a funeral, but there wasn't a lot of grief expressed online," Judge Criss said.

"All week long, as the week is going by, I can see that this lawyer is posting about partying. One night drinking wine, another night drinking mojitos, another day motorbiking." At the end of the delay, the lawyer sought a second one; this time the judge declined, and disclosed her online research to a senior partner of the lawyer's firm.

Judge Criss, who first told the story at a panel during an American Bar Association conference, said that the lawyer has since removed her from her friends list.

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# **CFO of Public Company Fired for Postings on Twitter and Facebook**

- Fired because he "improperly communicated company information through social media."
- · Postings included:
  - "Dinner w/Board tonite. Used to be fun. Now one must be on guard every second."
  - "Board meeting. Good numbers=Happy Board."
  - "Earnings released. Conference call completed. How do you like me now Mr. Shorty?"
  - "Roadshow completed. Sold \$275 million of secondary shares. Earned my pay this week."

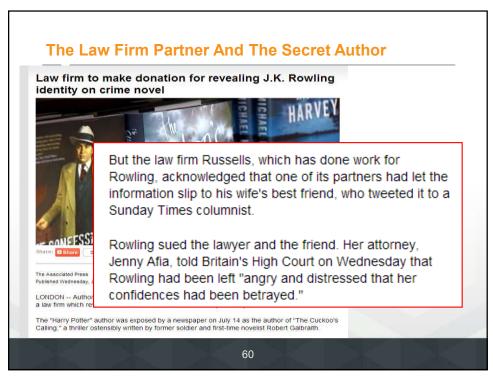
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- Attorney called on carpet by judge for posting a courtroom "selfie" with client following acquittal on retrial for murder.
- Previously convicted and serving a life sentence Judge explained that he was concerned that the picture could be seen by the victim's family and that the picture may have included jurors
- Lawyer apologized to the Court and removed the picture
- Milwaukee Rule 62: lawyers should "conduct themselves in a manner which demonstrates sensitivity to the necessity of preserving decorum and the integrity of the judicial process."

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# What Are the Primary Risks of Participation in Social Networks

- Blurring the line between professionalism and fun
- · Conflicts/Creation of attorney-client relationships
- · Unauthorized/Extraterritorial practice of law
- Advertising
- · Competence/Character
- · Waiver of privilege
- · Discovery concerns
- Ex-Parte communications

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### The Relevant Rules (ABA)

Rule 1.1: Duty of Competence

Rule 1.6: Confidentiality of Information

Rule 1.7: Conflict of Interest: Current Clients

Rule 1.18: Duties to Prospective Clients

Rule 3.3: Fairness to Opposing Party and Counsel

Rule 3.6: Trial Publicity

Rule 4.1: Truthfulness in Statements to Others

Rule 4.2: Communication with Person Represented by Counsel Rule 4.3: Dealing with Unrepresented Persons

Rule 5.1: Responsibilities of Partner or Supervisory Lawyer

Rule 5.5: Unauthorized Practice of Law; Multijurisdictional Practice of Law

Rule 7.1: Communications Concerning a Lawyer's Services

Rule 7.2: Advertising

Rule 7.3: Direct Contact With Prospective Clients

Rule 8.2: Statements Concerning Judges

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### NYSBA – June 20, 2019 (most recent release)

- Attorney Competence
- Attorney Advertising
- Furnishing Legal Advice Through Social Media
- · Review and Use of Evidence From Social Media
- Communicating With Clients
- Researching Jurors and Reporting Juror Misconduct
- Using Social Media to Communicate With Judicial Officer

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Guideline No. 1.A: Attorneys' Social Media Competence - A lawyer has a duty to understand the benefits and risks and ethical implications associated with social media, including its use for communication, advertising and research and investigation.

Guideline No. 2.A: Applicability of Advertising Rules - A lawyer's social media profile that is used only for personal purposes is not subject to attorney advertising and solicitation rules. However, a social media profile, posting or blog a lawyer primarily uses for the purpose of the retention of the lawyer or his law firm is subject to such rules. Hybrid accounts may need to comply with attorney advertising and solicitation rules if used for the primary purpose of the retention of the lawyer or his law firm.

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### **NYSBA Social Media Ethics Guidelines**

Guideline No. 2.B: Prohibited use of the term "Specialists" on Social Media - Lawyers shall not advertise areas of practice under headings in social media platforms that include the terms "specialist," unless the lawyer is certified by the appropriate accrediting body in the particular area.

Guideline No. 2.C: Lawyer's Responsibility to Monitor or Remove Social Media Content by Others on a Lawyer's Social Media Page - A lawyer who maintains a social media profile must be mindful of the ethical restrictions relating to solicitation by her and the recommendations of her by others, especially when inviting others to view her social media network, account, blog or profile.

A lawyer is responsible for all content that the lawyer posts on her social media website or profile. A lawyer also has a duty to periodically monitor her social media profile(s) or blog(s) for comments, endorsements and recommendations to ensure that such third-party posts do not violate ethics rules. If a person who is not an agent of the lawyer unilaterally posts content to the lawyer's social media, profile or blog that violates the ethics rules, the lawyer must remove or hide such content if such removal is within the lawyer's control and, if not within the lawyer's control, she must ask that person to remove it.

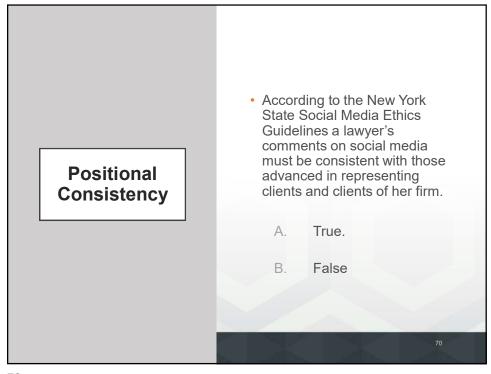
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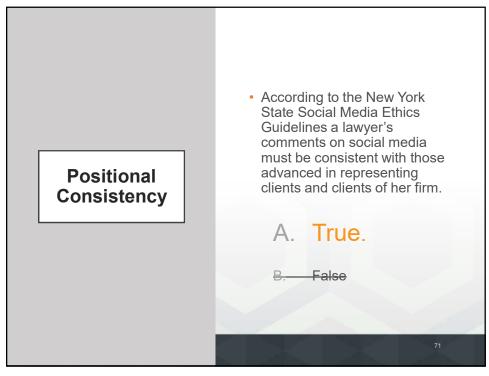
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### **NYSBA Social Media Ethics Guidelines**

Guideline No. 2.D: Attorney Endorsements - A lawyer must ensure the accuracy of third-party legal endorsements, recommendations, or online reviews posted to the lawyer's social media profile. To that end, a lawyer must periodically monitor and review such posts for accuracy and must correct misleading or incorrect information posted by clients or other third-parties.

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Guideline No. 2.E: When communicating and stating positions on issues and legal developments, via social media or traditional media, a lawyer should avoid situations where her communicated position on issues and legal developments are inconsistent with those advanced on behalf of her clients and the clients of her firm.

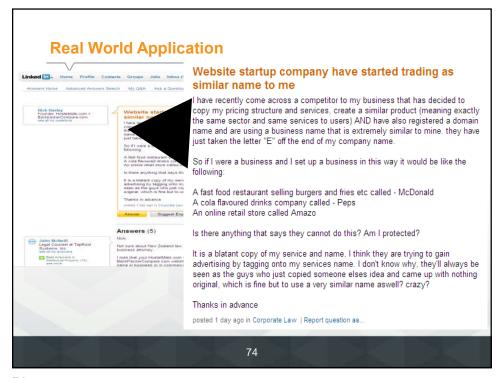
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### **NYSBA Social Media Ethics Guidelines**

Guideline No. 3.A: Provision of General Information A lawyer may provide general answers to legal questions asked on social media. A lawyer, however, cannot provide specific legal advice on a social media network because a lawyer's responsive communications may be found to have created an attorney-client relationship and legal advice also may impermissibly disclose information protected by the attorney-client privilege.

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# NYSBA Social Media Ethics Guidelines Guideline No. 3.C: Retention of Social Media Communications with Clients - If an attorney utilizes social media to communicate with a client relating to legal representation, the attorney should retain records of those communications, just as she would if the communications were memorialized on paper.

Guideline No. 4.A: Viewing a Public Portion of a Social Media Website - A lawyer may view the public portion of a person's social media profile or public posts even if such person is represented by another lawyer.

Guideline No. 4.B: Contacting an Unrepresented Party and/or Requesting to View a Restricted Social Media Website - A lawyer may communicate with an unrepresented party and also request permission to view a restricted portion of the party's social media website or profile. However, the lawyer must use her full name and an accurate profile, and may not create a different or false profile in order to mask her identity. If the unrepresented person asks for additional information from the lawyer in response to the communication or access request, the lawyer must accurately provide the information requested by the person or otherwise cease all further communication and withdraw the request, if applicable.

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## LinkedIn Search Nearly Upends BofA Mortgage Fraud Trial soft Manual sensitives. Law Odd, New York Capetimeter 27, 2013, 83 PM EDTI — A first-year associate on Friday came closes to describe from the Mortantian fraud and one a Bow of Manuals Carp, we're sometings leveling particles, when a sensitive of the Mortantian fraud and one a Bow of Manuals Carp, we're sometings leveling particles, when a sensitive of the Mortantian fraud and one a Bow of Manuals Carp, we're sometings leveling particles, when a sensitive of the Mortantian fraud and one a Bow of Manuals Carp, we're sometings leveling particles, when a sensitive of the Mortantian fraud trial over a Bank of America Corp, unit's mortgage lending practices, after a jurior complained that the attorney had cyberstalked him on LinkedIn. And a forest analysis of the Mortantian fraud trial over a Bank of America Corp, unit's mortgage lending practices, after a jurior complained that the attorney had cyberstalked him on LinkedIn. Experts have warmed dated the designs of shall plands on a measurch tone during lary wheteion. The sould mediate which when the sould be shall be shall be a sourch tone date the designs of shall plands on a measurch tone during lary wheteion. The purior mediate which was an end of the designs of shall plands on a measurch tone during lary wheteion. The purior mediate which was an end of the designs of shall plands on a measurch tone during lary wheteion. The jurior, number 10, complained in a note to the judge Friday morning that "I saw that defense was checking on me on social media." The jurior, number 10, complained in a note to the judge Friday morning that "I saw that defense was checking on me on social media." "I feel intimidated and don't feel I can be objective," he wrote. The juror also complained about a press photographer. "I feel intimidated and don't feel I can be objective," he wrote. The juror also complained about a press photographer.

Guideline No. 4.C: Contacting a Represented Party and/or Viewing Restricted Social Media Website - A lawyer shall not contact a represented person or request access to review the restricted portion of the person's social media profile unless express consent has been furnished by the person's counsel.

Guideline No. 4.D: Lawyer's Use of Agents to Contact a Represented Party - As it relates to viewing a person's social media account, a lawyer shall not order or direct an agent to engage in specific conduct, or with knowledge of the specific conduct by such person, ratify it, where such conduct if engaged in by the lawyer would violate any ethics rules.

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### **NYSBA Social Media Ethics Guidelines**

### **Guideline No. 5.A: Removing Existing Social Media Information**

- A lawyer may advise a client as to what content may be maintained or made nonpublic on her social media account, including advising on changing her privacy and/or security settings. A lawyer may also advise a client as to what content may be "taken down" or removed, whether posted by the client or someone else. However, the lawyer mush be cognizant of preservation obligations applicable to the client and/or matter, such as a statute, rule, regulation or common law duty relating to the preservation of information, including legal hold obligations. Unless an appropriate record of the social media information or data is preserved, a party or nonparty, a party or nonparty may not delete information from a social media profile that is subject to a duty to preserve.

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Guideline No. 5.B: Adding New Social Media Content - A lawyer may advise a client with regard to posting new content on a social media, as long as the proposed content is not known to be false by the lawyer. A lawyer also may not "direct or facilitate the client's publishing of false or misleading information that may be relevant to a claim."

Guideline No. 5.C: False Social Media Statements - A lawyer is prohibited from proffering, supporting, or using false statements if she learns from a client's social media posting that a client's lawsuit involves the assertion of material false factual statements or evidence supporting such a conclusion and if proper inquiry of the client does not negate that conclusion.

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### **NYSBA Social Media Ethics Guidelines**

Guideline No. 5.D. A Lawyer's Use of Client-Provided Social Media Information - A lawyer may review a represented person's non-public social media information provided to the lawyer by her client, as long as the lawyer did not cause or assist the client to: (i) inappropriately obtain non-public information from the represented person; (ii) invite the represented person to take action without the advice of his or her lawyer; or (iii) otherwise overreach with respect to the represented person.

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Guideline No. 5.E: Maintaining Client Confidences and Confidential Information - Subject to the attorney-client privilege rules, a lawyer is prohibited from disclosing client confidences and confidential information relating to the legal representation of a client, unless the client has provided informed consent. Social media activities and a lawyer's website or blog must comply with these limitations.

A lawyer should also be aware of potential risks created by social media services, tools or practices that seek to create new user connections by importing contacts or connecting platforms. A lawyer should understand how the service, tool or practice operates before using it and consider whether any activity places client information and confidences at risk.

Where a client has posted an online review of the lawyer or her services, the lawyer's response, if any, shall not reveal confidential information relating to the representation of the client. Where a lawyer uses a social media account to communicate with a client or otherwise store client confidences, the lawyer shall make reasonable efforts to prevent the inadvertent or unauthorized disclosure or use of, or unauthorized access to, such an account.

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### **NYSBA Social Media Ethics Guidelines**

Guideline No. 6.A: Lawyers May Conduct Social Media Research - A lawyer may research a prospective or sitting juror's public social media profile, and posts.

Guideline No. 6.B: A Juror's Social Media Profile May Be Viewed as Long as There Is No Communication with the Juror A lawyer may view the social media profile of a prospective juror or sitting juror provided that there is no communication (whether initiated by the lawyer, her agent or automatically generated by the social media network) with the juror.

Guideline No. 6.C: Deceit Shall Not Be Used to View a Juror's Social Media. - A lawyer may not make misrepresentations or engage in deceit in order to be able to view the social media profile of a prospective juror or sitting juror, nor may a lawyer direct others to do so.

**Guideline No. 6.D: Juror Contact During Trial** - After a juror has been sworn in and throughout the trial, a lawyer may view or monitor the social media profile and posts of a juror provided that there is no communication (whether initiated by the lawyer, her agent or automatically generated by the social media network) with the juror.

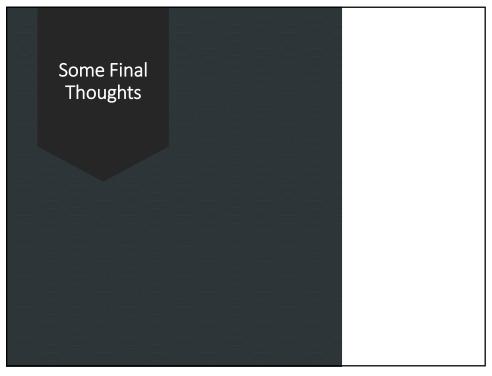
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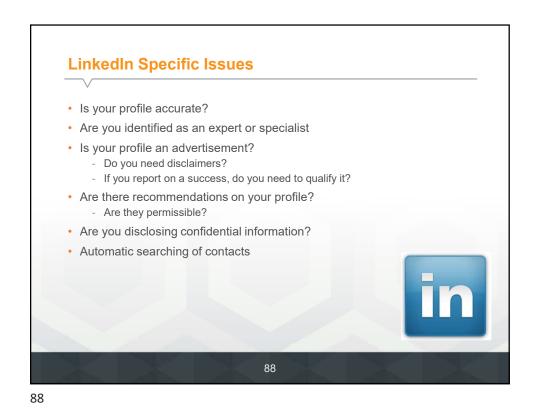
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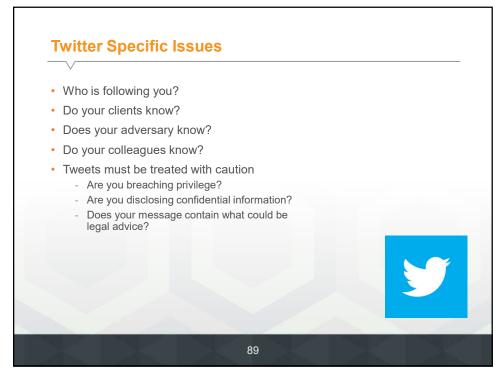
### **NYSBA Social Media Ethics Guidelines**

**Guideline No. 6.E: Juror Misconduct** - In the event that a lawyer learns of possible juror misconduct, whether as a result of reviewing a sitting juror's social media profile or posts, or otherwise, she must promptly bring it to the court's attention









## **Facebook Specific Issues**

- · Are you friends with outside counsel/business clients/judicial officers?
- · Are your privacy settings appropriate?
- Do you have lists set up?
- Are you comfortable with in-house counsel or a business client seeing those pictures of you from college?
- You are delayed in responding to a business client, do you care if they know you went out drinking the night before and slept in?
- · Are you complaining about a colleague/outside counsel/a subordinate?
- · Are you providing "updates" that could breach confidentiality?
- Are you providing updates that could cause an issue with the business client or compromise a strategy of in-house counsel?
- Are you a "fan" of something/someone you would not be comfortable having a client know about?
- · What about an adversary/competitor?



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